# How to Install your SYSPRO License Using License Manager (SYSPRO 8)

It is recommended that all users be out of the system before installing your license. This guide also includes instructions on updating the e.Net license. The instructions below are for SYSPRO 8.

# \*\*IMPORTANT – If your new license has a different SYSPRO user count (or user count for report designers etc.) you will need to update your license details with the new user information. Perform Step 1 below and then proceed to Page 9 of this document before continuing!!\*\*

You should have received an email from SYSPRO including your XML license file(s). You may have received two; one being your "core" license, and another being your "add-on" license. If you only received one, this is the only set of instructions you will need. If you received an add-on license, you will need to refer to our "How to install your SYSPRO Add-On License" guide.

 First, save your SYSPRO license file on the SYSPRO Application Server. SYSPRO recommends that the license be saved in your SYSPRO/Work folder, but it can be saved in another location if you prefer (we {Syllogist} typically save our licenses in a "Licenses" folder beneath the "SYSPRO" folder on the server). Your license file should look similar to the one below.

File Home Share View	v						~ (
n to Quick Copy Paste Solution Copy Paste	path shortcut do *	Delete Rename	New iten	ss • Properties • His	en • F Select all t Select no tory Invert select	ne ection	
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a concernance of	Execo01 - S	YLLOGIST GROUP, LLC	- V8 RTS.xml	11/14/2019 9:37 AM	XML File	26 KB	
	-						
1 items							

2. Next, logout of SYSPRO (if you're logged in) and go to the login screen. Enter your username and password and TAB down to the company field (the magnifying glass can only be clicked after you have entered your credentials and they have been validated, that is why tabbing down is the best option). Click on the magnifying glass next to the Company Field:

SYSPRO	_		×
SYSPR0-8		3	8
User name			
ADMIN I			$\sim$
ADMIN - SYSPRO Administrator			
Password			
Company			
EDU1		$\sim$	Q
EDU1 - Demo For Syllogist Group, LLC			
Company password			
Login			
Forgot password? View users		Exit SYSP	RO
Program protected as described in Hel	p About	SYSPRO	

#### 3. Next, click on "License Manager"

	Companies				×
n	Select	Add Change	Li	cense Manager	
	Company	Name		Reference	
	EDU1	The OUTDOORS Company			
	EDU2	The OUTDOORS Company			
	EDU3	Demo For Syllogist Group, LLC			
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A					

#### 4. Click on "Select New License"

License Manager	License Manager X							
Select New License	Apply to All Companies	Apply to Selected Companies						
Parameter	Current value	New value	Any changes					
Customer name		SYLLOGIST GROUP, LLC						
Customer id								
License expiry date								
License issue date								
License type	Annual	Annual						
License user type	Concurrent	Concurrent						
Number of Licensed users	4	4						
Number of CMS only users	4	4						
Number of Point of Sale users	2	2						
Number of ODBC seats	1	1						
Number of U/SQL Manager seats	0	0						
Number of Dialog System seats	0	0						
Number of CALs	0	0						
Number of Analytics Viewer seats	1	1						
Number of Report Designer seats	1	1						
Number of Licensed Companies (0=default)	0	0						
Number of Espresso seats	4	4						
Number of Espresso External seats	0	0						
Number of Licensed Workflows	0	0						
Espresso Linked users	No	No						
Number of Portal seats	0	0						

#### 5. Click on the magnifying glass to browse to the license you just saved and click "Open" once selected:

License Import Wizard		×
SYSPRO® 8	Please select the location of the license file to be imported. C:\\$Y\$PRO\ERP\Work\LICENSE.XML	Q.
	< Back Next >	Cancel

🗊 Open License Import File X									
File									
Look in:	Licenses	$\sim$		2 D 2					
EXEC001 -	SYLLOGIST GROUP, LLC - V8 RTS.xml								
File name:	EXEC001 - SYLLOGIST GROUP, LLC - V8 RTS.xml			$\sim$	Open				
Files of type:	XML document files (*.xml)			$\sim$	Cancel				

6. Click "Next" until you get to the last screen, then click "Finish"

License Import Wizard		×
SYSPRO 8	Please select the location of the license file to be imported.	
	< Back Next > Cancel	

License Import Wizard						×
	You have selected to imp following settings:	ort the license for a c	company wit	th the		
	Company name: Expiry year: Expiry month: Licensed users: CMS Only users: Point of Sale users: ODBC seats: U/SQL seats: Dialog seats: CAL seats: Analytics Viewer: Report Designer: Companies:	{All companies] 2020 {default} 4 2 1 0 0 0 0 1 1 (default)	}		~	
All Rights Reserved.	<				>	
			< Back	Finish	Cancel	

7. You may receive a message asking if you want to apply the license to all of your companies. Assuming you do, click "Yes":

License N	Aanager	$\times$
1	You have selected a new license. Do you wish to immediately save the new license in the system-wide database, update your IMPACT.INI and then update all companies? Click No to return to the License Manager.	
	Yes No	

8. Finally, you should receive a message that says all of your companies have been updated with the latest license:



9. If you have e.Net, please verify all users are out of the system, then go to the Program List and open Administration > e.net Solutions > Admin e.net License Apportionment

Progra	Program List							
Progra	am description							
4	SYSPRO Reporting Services							
⊳	SYSPRO Espresso							
⊳	Harmony							
Þ	SRS Documents							
⊳	Business-to-Business Trading							
⊳	SYSPRO to SYSPRO Interface							
- <b>-</b>	Administration							
	_굲 About SYSPRO							
	🔁 System Information							
¢	Application Builder							
¢	General Setup							
¢	Amendment Journals							
¢	> 💼 At a Glance							
¢	Archiving							
¢	Electronic Signatures							
-	e.net Solutions							
	e.net Browse Setup							
	🗟 e.net Menu Setup							
	Admin e.net License Apportionment							
¢	> Job Logging							
¢	Language Translation							
¢	> 💼 Security							
¢	> 💼 Setup							
Þ	Installation and Hotfixes							
Þ	🗧 Document Flow Manager							
Þ	Utilities							

#### 10. Select "Import license":

1	Apportion e.net Licenses - Business Objects											
ŝ	🔚 Save and exit Import license Show Custom Filter 🧳 🗸									•		
	File Options											
	Operator 🔺	Name	Users	ApQuery	ApTransaction	ArQuery	ArTransaction	^	License summary	/		-
V	ADMIN	SYSPRO Administrator	1	1	1	1	1		Module	Licensed Allo	ocatec ^	Iter op
	ALAN	Alan Brown	1						ApQuery	5	2	tions
	ALBE	Albert Rabisi	1						ArOuerv	5	3	
	ANDREW	Andrew Kenilworth	1						ArTransaction	5	3	
	ANT	Anthony Gardner	1						AssetQuery	5	0	

11. Click the magnifying glass to browse to the same XML license file that you imported above, click "Open"



#### 12. Click "Next" and the "Finish"

License Import Wizard		×
SYSPRO 8	Please select the location of the license file to be imported.  "C:\SYSPRO\Licenses\EXECO01 - SYLLOGIST GROUP, LLC - V8 RTS.xml"	
	< Back Next > Cancel	

- 13. If you do not need to change your e.net apportionment, you can exit the screen.
- 14. Your e.net license is now updated. If you have an Add-On license, please refer to the Add-On license installation guide.

## How to update your License Details

If your new SYSPRO license has a different user count (either for SYSPRO itself, report designers, CMS users, Espresso etc.) than your existing license, your license details will need to be changed to accommodate those differences.

- A. Please perform Step 1 on this document (saving your license file(s)) before proceeding.
- B. Open your license file and then login to SYSPRO and go to Setup > Setup Options > System Setup > General and check the box for "Edit License Information".

SYSPRO -	- Demo For Syllogist Group, LLC				
<b>.</b> T		Ourse Administration			
Setup Options	eneral Stationery Company tup * Formats * Tables * Setup Options	Query     Administration       Image: Swords     Operators       Image: Swords     Image: Solution of the state	ures Re Wi rnals Re	quest Print Dialog V Document Preview indows Printing port Preview Printing	⇔ Print Setup     ∰ Page Setup     ⇔ Fax Settings
avigation	🛃 Setup Options: Demo For Syll	llogist Group, LLC (EDU1)			— 🗆 X
£  <b>∢</b>   E	Save 🔚 Save and Exit 🛛 Cancel 🕻	Company: EDU1 - Demo For Syllogist Group	, LLC 👻	Functions * Define * Information	
ara's Me				Qui	ick search 🕜 🤌 🝷
ara'	Categories		s	System Setup > General	
Te			<u>_</u> 0	Edit license information	□ ▲
	D Configuration		\$? <b>▼</b>	Number of licensed users	4
	Preferences			Number of incensed users	7
	Financial Periods			Number of CMS only users	4
	▷ Tax			Number of Point of Sales users	2
	History			Number of ODBC seats	1
	User-defined Fields			Number of U/SQL Manager seats	0
	▷ Keys			Number of Dialog System seats	0
	Company			Number of Chie	
	General Ledger Integration     System Setup			Number of CALS	0
r	General			Number of Analytics Viewer seats	1
ι.	Login			Number of Report Designer seats	1
	SQL			Number of Licensed Companies (0	): O
	Reporting			Number of Espresso seats	4
	E.Net Service Details			Number of Espresso External seat	s 0
E Kara's	Connectivity			Number of Espresso External Seat	
Calenc	Rules Engine/Harmony			Number of Licensed Workflows	0
	Artificial Intelligence			Number of Portal seats	0
Recer	Password Demitton			Econocco Linkod ucorc	×

C. Enter the new values from your license file for any user counts that have changed (Note the user listing on the license is in the same order as it is in the System Setup) and click "Save & Exit". The system will force you to log out, but you will not be able to log back in until the license is updated.



D. To continue updating the license, go back to step 2 on page 1 and follow the instructions from there.

If you find that your license has an issue and you need to re-apply your previous license, please proceed to the next page for information on how to change the user count(s) without logging into SYSPRO.

### How to update your License Details if you Can't Login to SYSPRO

This is sometimes needed if you have already performed the steps in SYSPRO to change the license details and you log out of SYSPRO to import the new license, but the license has an issue. It could be a bad license, the wrong version etc. and you need to re-apply your previous license temporarily.

- E. If you have made it to step D on the previous page and realize you're not able to install your new SYSPRO license for some reason (i.e. wrong version, the license has an issue and is giving an error etc.) and you need to re-install your previous license, you will need to edit the license details before you can import the license. Unfortunately, at this point, you're unable to get back into SYSPRO. Exit completely out of the SYSPRO screens (login, company setup etc.).
- F. On your SYSPRO Application Server, navigate to your ?:\SYSPRO\ERP\WORK folder (? = drive letter). Note that your path may be slightly different it could be something like ?:\SYSPRO61\WORK, ?:\SYSPRO60\WORK, ?:\SYSPRO7\WORK or ?:\SYSPRO8\WORK.
- G. Locate the IMPACT.ini file and <u>make a copy of it before making any changes</u>. Once you have a copy, open the IMPACT.ini file in Notepad and change the necessary entries for the user counts. Note that the entries are listed in the same order as the license file. In this example, I need to change my core SYSPRO user count back to 4 from 8:

I     Image: Imag	ß				-	□ × ^ ?
Image: Pin to Quick access     Copy Paste     Image: Copy path       Pin to Quick access     Copy Paste     Paste shortcut	Move Copy to * to *	New item • Easy access • Prop. folder	Copen → Sel Copen → Sel Cope	ect all ect none ert selection		
Clipboard	Organize	New	Open	Select		
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Kara Timesheets	Name	Date modified	Туре	Size		
Livestock	IMPACT.INI	4/7/2020 3:16 PM	Configuration sett	2 KB		
otr 🔤	IMPACT_Prior.INI	3/6/2020 4:25 PM	Configuration sett	2 KB		
OpeDrive - Syllogist Group	IMPACT_reset.INI	2/10/2020 8:21 AM	Configuration sett	1 KB		
	DropRebuildKey80.sql	11/26/2019 12:44 PM	Microsoft SQL Ser	714 KB		
🚡 Syllogist Group	TABLE.SQL	11/26/2019 12:44 PM	Microsoft SQL Ser	3,755 KB		
Michelle Dunn - Public	srs_EDU1	4/7/2020 12:39 PM	File folder			
Phil Verduci - Support	vbscripts	2/12/2020 12:04 PM	File folder			
This DC	license.sav	11/26/2019 12:46 PM	File folder			
	crm_EDU2	11/26/2019 12:31 PM	File folder			
3D Objects	Notes	11/26/2019 12:31 PM	File folder			
Desktop	crm_EDU1	11/26/2019 12:31 PM	Filefolder			
Documents						
Downloads						
Music						
Pictures						
📑 Videos						
🖆 OS (C:) 🗸						
11 items						



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H. Next, save your changes and perform steps starting at number 2 above through 14.