



S.T.A.R.S

SYSPRO Implementation

SYSPRO STARS (Structured Technique to Achieve Rapid Solution) Implementation Methodology has received numerous awards over the years. The Methodology undergoes constant development and is an assurance that the highest levels of professionalism are maintained when implementing the SYSPRO solution. SYSPRO trains all its implementation professionals according to the highest standards in the industry in order to ensure customers get the fastest implementation possible and, in turn, the shortest path to achieving ROI. The STARS implementation methodology enables a business to quickly reap the benefits of the powerful SYSPRO solution and achieve renewed operational effectiveness. The importance of a well-planned implementation where the business requirements and processes are clearly defined at the start of the project cannot be over-emphasized. A well-implemented system provides a solid foundation for growth, with easy adaptability to business process changes, economic swings and technological developments. SYSPRO has earned a reputation for well-structured, effective implementations.

The STARS Implementation Methodology consists of the following phases:

- ◆ The first step is the detailed discovery phase. SYSPRO refers to this as “Joint Application Design” (JAD) sessions. This has proved to be extremely beneficial to most companies as it provides the opportunity to question, redefine and streamline business processes. Both the implementation consultants and the implementing company have a much better understanding of the business as a result of the JAD sessions.
- ◆ Once the business processes are understood and defined, the implementing consultants build a model of the solution that will be implemented. This is presented back to the company to prove the proposed solution. The implementing company can rest easily knowing that their business is understood and the processes documented.
- ◆ Once the model has been accepted a project plan is put in place to implement the solution. The plan includes everything from data conversions and data entry to verifying the network and hardware requirements.

Training is a key aspect in the implementation plan. Users who have been properly trained are able to utilize the full power and functionality of SYSPRO software and make a rapid transition to the new system. The SYSPRO implementation methodology has been tried and tested with positive results. SYSPRO was awarded the coveted K2 Quality Award for "Installation Channel/Methodology" for the STARS Implementation Methodology for five successive years.